

COVID-19 Guidance for Businesses

August 10, 2020



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Benchmarks

There are two key components to resuming business operations. First is the quality of the establishment's implementation of COVID-19 mitigation strategies. This plan outlines mitigation strategies tailored for specific types of business operations. Business must attest to their implementation of these strategies prior to operating. The second is the level of spread occurring in the community. The Centers for Disease Control and Prevention (CDC) defines community spread as follows:

Minimal Community Spread: Evidence of isolated cases or limited community transmission, case investigations underway; no evidence of exposure in large communal setting.

Moderate Community Spread: Sustained transmission with high likelihood or confirmed exposure within communal settings and potential for rapid increase in cases.

Substantial Community Spread: Large scale, controlled community transmission, including communal settings (e.g., schools, workplaces).

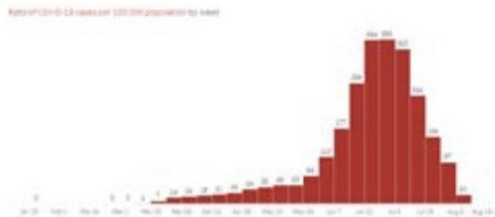
ADHS further defines community spread levels with the thresholds outlined below. These thresholds are consistent with the national standards set by the Coronavirus Task Force.

Benchmarks	Minimal	Moderate	Substantial
Cases	<10 cases/100,000	10-100 cases/100,000	>100 cases/100,000
Percent Positivity	<5%	5-10%	≥10%
Covid Like Illness	<5%	5-10%	>10%

Understanding the Benchmarks

Cases

Benchmark: Two weeks below 100 cases per 100,000

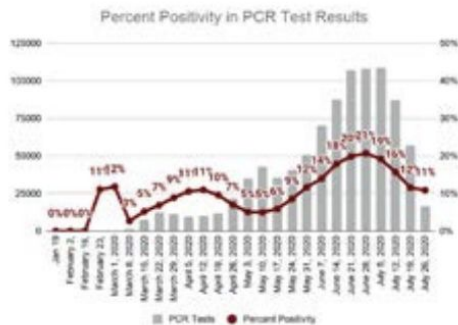


Data Source: ADHS MEDSIS Confirmed and Probable Cases

Available by: County

Percent Positivity

Benchmark: Two weeks with percent positivity below 10%



Data Source: ADHS Electronic Laboratory Data

Available by: County

COVID-like Illness

Benchmark: Two weeks with hospital visits due to COVID-like illness below 10%



Data Source: BioSense Syndromic Surveillance Platform

Available by: BioSense Region

Northern: Apache, Coconino, Navajo, Yavapai Counties

Central: Gila, Maricopa, Pinal Counties

Southeastern: Cochise, Graham, Greenlee, Pima, Santa Cruz Counties

Western: La Paz, Mohave, Yuma Counties

Applying the Benchmarks to Business Operations

The benchmark categories correspond with phased reopening strategies for various business types. All three benchmarks must be met for 14 days with a 12-day reporting lag period to move from a higher transmission category to a lower one.

Establishment Type	Minimal	Moderate	Substantial
Indoor Gyms and Fitness Centers	50% occupancy with ADHS mitigation requirements until < 3% positivity.	25% occupancy with ADHS mitigation requirements	Closed
Indoor Theaters, Water Parks and Tubing	50% occupancy with ADHS mitigation requirements until < 3% positivity.	50% occupancy with ADHS mitigation requirements	Closed
Bars and Nightclubs Providing Dine-In Services	50% occupancy, only if converted to restaurant service per ADHS mitigation requirements until < 3% positivity. Once < 3% positivity, 50% occupancy operating as a bar with ADHS mitigation requirements.	50% occupancy, only if converted to restaurant service per ADHS mitigation requirements Encourage outdoor dining	Closed
Bars and Nightclubs Not Operating as a Restaurant	Closed until 3% positivity. Once 3% positivity, operate at 50% occupancy with ADHS mitigation requirements.	Closed	Closed

Data Dashboard

ADHS provides a data dashboard showing performance on each of the benchmarks. This dashboard is updated weekly on Thursdays to provide real-time information for decision making by business operators.

This image provides examples using the August and September dashboard updates with the data time period. Dashboard updates will continue beyond the dates in the table.

Dashboard Update	Date Time Period
August 6, 2020	07/12 - 07/18 07/19 - 07/25
August 13, 2020	07/19 - 07/25 07/26 - 08/01
August 20, 2020	07/26 - 08/01 08/02 - 08/08
August 27, 2020	08/02 - 08/08 08/09 - 08/15
September 3, 2020	08/09 - 08/15 08/16 - 08/22
September 10, 2020	08/16 - 08/22 08/23 - 08/29
September 17, 2020	08/23 - 08/29 08/30 - 09/05
Sept 24, 2020	08/30 - 09/05 09/06 - 09/12

July 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

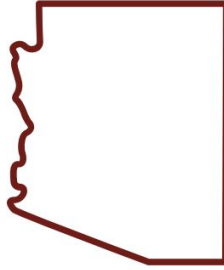
August 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

The dashboard should be used to determine the level of community spread of COVID-19 in Arizona. Users may select a county to filter the data. The dashboard includes easy to read, color coded indicators.



What is this dashboard?

ADHS Business Operations Dashboard

This dashboard is used to determine the level of community spread of COVID-19 in Arizona to provide information about business operations and allowed occupancy.

Time Frame

This dashboard does not look at the past two weeks due to potential lags in data.

Benchmark Definitions

All three metrics must be met for two consecutive weeks

Minimal Transmission

<10 cases per 100k, <5% positivity, <5% COVID-like illness

Moderate Transmission

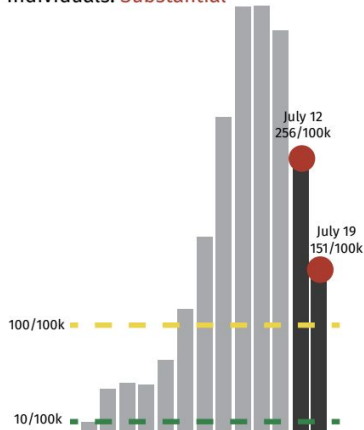
10-99 cases per 100k, 5-10% positivity, 5-10% COVID-like illness

Substantial Transmission

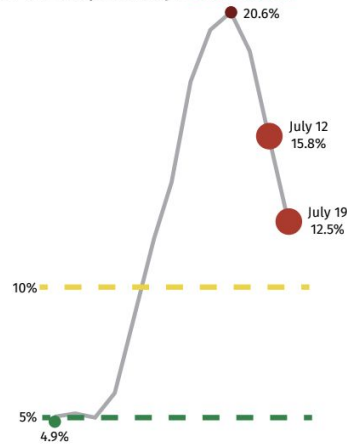
>=100 cases per 100k, >=10% positivity, >=10% COVID-like illness

Showing Data for All Counties

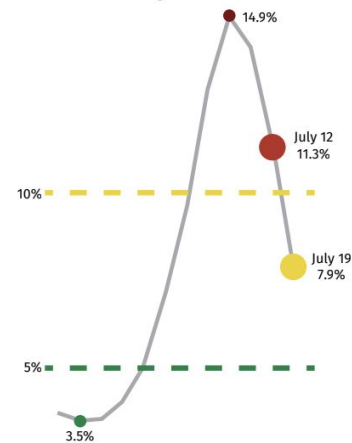
1) Cases per 100,000
Individuals: **Substantial**



2) Percent positivity: **Substantial**



3) Hospital visits for COVID-like illnesses in the region: **Substantial**



Requirements for Indoor Gyms and Fitness Centers

ADHS Requirements for Indoor Gyms and Fitness Centers

Indoor Gyms and Fitness Centers

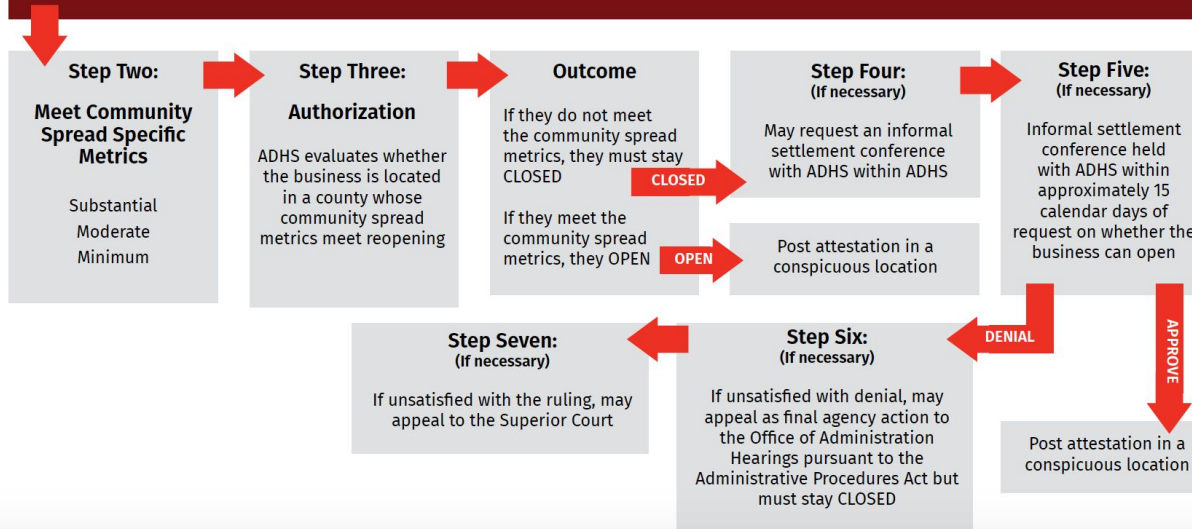
Community Spread Level	Occupancy	Hand Hygiene & Respiratory Etiquette	Enhanced Cleaning	Proper Ventilation	Symptom Screening	Physical Distancing (6 feet)	Masks	Communal Spaces Closed
Minimal	50% until < 3% positivity.	x	x	x	x	x	x	x
Moderate	25%	x	x	x	x	x	x	x
Substantial	Closed	N/A	N/A	N/A	N/A	N/A	N/A	N/A

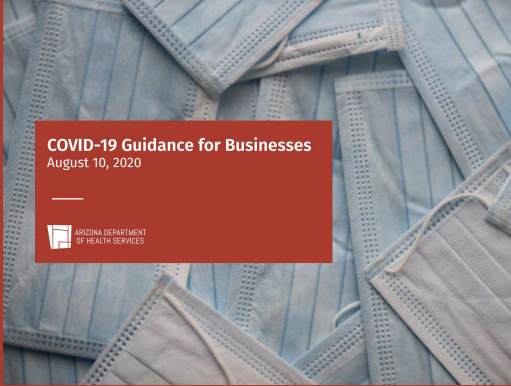
Attestation Process Businesses Closed by EO2020-43

Step One: Complete Attestation

Businesses affected by EO2020-43 will go to the ADHS website to complete the attestation form which includes the following:

- Develop, establish and implement written policies based on guidance from the CDC, Department of Labor, Occupational Safety and Health Administration (OSHA) and ADHS, which includes strictly adhering to the ADHS Requirements specific to your establishment to limit and mitigate the spread of COVID-19
- Promote healthy hygiene practices
- Monitor for sickness
- Ensure physical distancing
- Allow for and encourage virtual visits and teleworking when feasible
- Provide plans to limit the capacity of the facility as directed by ADHS
- Limit the congregation of groups in the facility





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Requirements for Indoor Gyms and Fitness Clubs/Centers

August 10, 2020



Requirements for Water Parks & Tubing Operators

August 10, 2020



Requirements for Indoor Theaters
August 10, 2020



Requirements for Restaurants and Bars Providing Dine-In Services

August 10, 2020



Requirements for Bars and Nightclubs Not Operating as a Restaurant

August 10, 2020



Bars with a Series 6 or 7 Liquor License were closed under E02020-43 which was continued by E02020-52. However, these guidelines apply to all liquor licenses that operate with any of the elements listed in A.R.C. R19-5-204(C), no matter what series of license is held.

Per the Centers for Disease Control and Prevention (CDC) and Arizona Department of Health Services (ADHS) guidance, under all circumstances, the following **precautions must be taken by people utilizing indoor gyms and other fitness venues:**



Stay home if you are sick.



Protect yourself while visiting gyms:

- Arizonans are safer at home and should evaluate their personal risk of using an indoor gym or other fitness venue based on the [Arizona COVID-19 Risk Index](#).
- Avoid close contact and stay more than 6 feet away from others.
- You are required to wear a mask while at the facility.
 - Masks should not be placed on children less than 2 years of age, anyone who has trouble breathing, or is unconscious, incapacitated, or otherwise unable to remove the cover without assistance.
 - In accordance with CDC guidelines, individuals who are engaged in high intensity activities, like running, may not be able to wear a mask if it causes difficulty breathing.
 - If unable to wear a mask, these individuals should not participate in activities conducted at indoor gyms and fitness centers.
- Wash your hands often, especially after leaving the gym, with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer that contains at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Cover your cough or sneeze with a tissue or your sleeve (not your hands) and immediately throw the tissue in the trash.
- If possible, use touchless payment methods. If you must handle money, a card, or use a keypad, use hand sanitizer or wash your hands immediately after.
- If you are at [higher risk](#) for severe illness, you should avoid visiting bars. People at higher risk for [severe illness](#) include adults 65 or older and people of any age who have serious underlying medical conditions.

The Arizona Department of Health Services requires the following additional steps **be taken by gyms and fitness providers** and **providers shall take measures to ensure that employees and guests follow** these guidelines:

✔ **Implement occupancy limitations as required based on the community transmission category within the county your establishment operates.**

- **Substantial:** closed unless special dispensation received from ADHS
- **Moderate:** 25% of the permitted fire code occupant load with ADHS mitigation requirements
- **Minimal:** 50% occupancy with ADHS mitigation requirements until < 3% positivity

✔ **Implement and enforce physical distancing precautions that maintain more than 6 feet between individuals who do not live in the same household:**

- Close communal spaces and common areas where people are likely to congregate and interact.
 - If unable to close the area, restrict access and have employees staff the area to enforce physical distancing.
- Arrange waiting areas, service areas, and break rooms to enforce physical distancing, and sanitize areas regularly between use.
 - If not closed, severely limit access to waiting areas, service areas, and break rooms, and have employees staff the area to enforce physical distancing, if feasible.
 - Do not allow guests to wait or linger in waiting areas, service areas, break rooms, or lobbies.
- Enforce similar physical distancing requirements in employee-only spaces, such as break or dining rooms, uniform control areas, and shared office spaces. Consider closing or restricting access to these spaces.

✔ **Implement temperature checks or symptom screening at the door for all guests.**

✔ **Consider touchless check-ins, such as guests scanning their own membership tag.**

The Arizona Department of Health Services requires the following additional steps be taken **for staff**. Providers shall take measures to ensure these guidelines are followed:

- ✔ **Require sick employees to stay home and not return to work until they have met criteria to return to work.**
 - Employees who appear to have symptoms or who become ill while at work should immediately be separated from others and sent home.
 - Document and communicate sick leave policies to employees and staff.
- ✔ **Consider implementing flexible sick leave policies that permit adherence to public health isolation and quarantine guidance.**
- ✔ **Implement symptom screening or temperature checks for employees prior to the start of their shift.**
- ✔ **Train all employees on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette.**
- ✔ **Ensure that all employees are notified of new facility rules and any changes in rules.**
- ✔ **Ensure that employees maintain more than 6 feet of separation from other individuals, when possible.**
- ✔ **Provide appropriate personal protective equipment (PPE) for employees in accordance with public health recommendations.**
- ✔ **Provide adequate supplies in employee workspaces to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60% alcohol, disinfecting wipes, tissues, and no-touch trash cans.**



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